

Frequently Asked Questions

The procedure involved in replacing an old kitchen or indeed commissioning a kitchen for a new build can be a considerable task. We at Dean Cooper Furniture Design believe in making this process as easy and as stress free as possible.

Laid out below are answers to some of the most frequently asked questions put to us, If there happens to be a particular question which you would like to ask us and is not included below please do not hesitate to contact us, we are after all here to help you.

1. Is there an initial charge involved for designing my kitchen?

There is no initial charge involved when we design your kitchen

2. Is it possible to change a design if I am not happy with the layout?

Yes, designs can be altered or changed completely if they are not to your liking.

3. Can you provide me with a price over the phone?

No, as every kitchen is different it is impossible to provide an accurate price without getting into the finer detail.

4. What is the lead time for your kitchens?

From the point of order to the point of delivery can normally take between 6-8 weeks depending on the kitchen.

5. Do you supply a fitting service?

Yes, we use a team of professional fitters to install your kitchen.

6. Can you carry out any building or remedial work ie plumbing, electrics etc.?

Yes, we can carry out any work necessary which will be charged for seperately and is not included in the cost of your kitchen.

7. Can you supply my appliances and worktop?

Yes, we can supply all of your appliances and your worktop.

8. What materials are used to manufacture your carcasses?

For our German Systems Kitchens a high density MFC is used. These carcasses are produced using high quality industry standards, meaning they are extremely strong and very durable.

For our Handcrafted kitchens the choice is endless, solid wood, multi layered solid birch, veneered, top grade wood effect MFC are all choices available.

9. Can you take my old kitchen out and dispose of it?

Yes, we can remove your old kitchen and dispose of it.

10. Can you supply any other fitted furniture other than kitchens?

Yes, we can supply all types of fitted or free standing furniture for your kitchen, study, bedroom or living room.

11. Do you dispose of any waste which is created when installing a kitchen?

Only waste created by Dean Cooper Furniture Design will be disposed of by us and does not include rubbish or waste created by other trades.